

Return procedure for your defective parts

After you have installed the refurbished components bought from AirShox EU LTD please follow this procedure:

STEP 1. Cut Out the address directly from this paper

Name: ID 24828 Stanislav Radoslavov Tsonchev
Address: Access Self Storage
19 Moorfield Road, Slyfield Ind. Est.
UNIT 1345
Post Code: GU1 1RU
Town: Guildford
County: Surrey

STEP 2. Pack the defective components – we recommend using the same package that we have used for your package. We are trying to be **environment-friendly!**

PLEASE do NOT add/remove any parts to/from the tandem pump **CORE** or you will lose your warranty rights.

***Please review more detailed instructions on the second page.**

STEP 3. Post the package to the above-stated address.

STEP 4. Send us the tracking number:

Email: sales@airshox.eu

Title: Exchange ABC pump UK

Content: Your Name and Tracking number (please include the courier's company name)

STEP 5. Your core charge (GBP100) will be refunded as soon as we receive your **CORE defective pump.**

DONE!

In order to save you time and money we prefer that you ship the defective components locally (UK) after that, we arrange the transportation to our HQ entirely on our own.

Thank you for your business!

*We would like to inform you that we put a core charge which does not represent the market value of the pump. Therefore you **have to** return your defective one, **AFTER** replacement of yours took place, to our local gather point (estimated cost GBP10). Otherwise, you cannot benefit from our limited warranty and your core charge will NOT be refunded.*

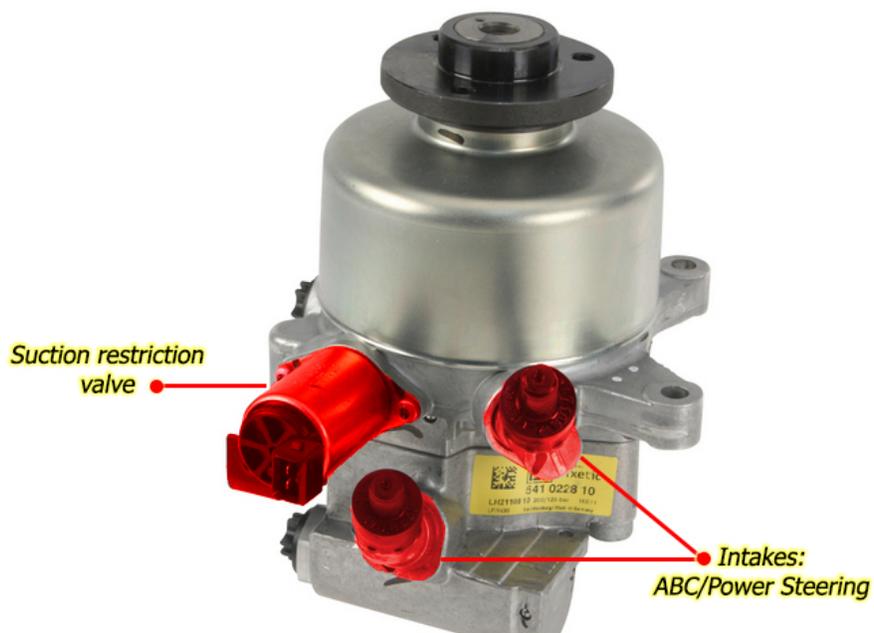


Please consider the environment before printing this e-mail

Please DO NOT interfere with the integrity of the ABC tandem pump!

1. You have to reuse YOUR pump pulley
2. You have to reuse YOUR pulsation damper reservoir
3. We strongly advise replacing all O-rings (part number: A0289976548)
4. Please read our basic installation instructions prior replacement of the pump posted in a separate file.
5. Review the illustration for a better understanding of the components involved.

ABC pump integrity illustration – this is how the tandem pump CORE looks unpacked from the box.



>>>PLEASE DO NOT REMOVE THE PARTS HIGHLIGHTED IN RED<<<

*Remove protective caps ONLY

ABC pump parts that have to be REUSED



>>>PLEASE REUSE THE PARTS HIGHLIGHTED IN GREEN<<<